



Requesting Access to AIR·MS Data Modalities

Standard Operating Procedure (SOP) for all Mount Sinai Users.

Version 1.1 (August 2026)



 AIR·MS Ticketing support system for users: <https://hpims.atlassian.net/servicedesk/customer/portal/67>

 <https://labs.ica hn.mssm.edu/minervalab/air-ms-artificial-intelligence-ready-mount-sinai>

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REQUESTING ACCESS TO AIR·MS DATA MODALITIES

Employee/Researcher Prerequisites

1. An active Mount Sinai Account.
2. A Mount Sinai network connection or Mount Sinai Virtual Private Network (VPN) connection.
3. An approved Institutional Review Board (IRB) protocol, with the following requirements depending on if you are associated with Mount Sinai or the Hasso Plattner Institute (Note: if you are using de-identified data in your project then you will need a **Data Use Agreement** (DUA), but not an IRB protocol).



- For Mount Sinai researchers, access to Protected Health Information (PHI) via **AIR·MS** requires an IRB-approved protocol detailing the scope of **AIR·MS** use.
- Reference **AIR·MS** in your protocol as follows: “We will utilize the **AIR·MS** platform (IRB # 20-01288) to access and store our data.”
- Specify in your study protocol the types of data you will access through **AIR·MS** for your project.



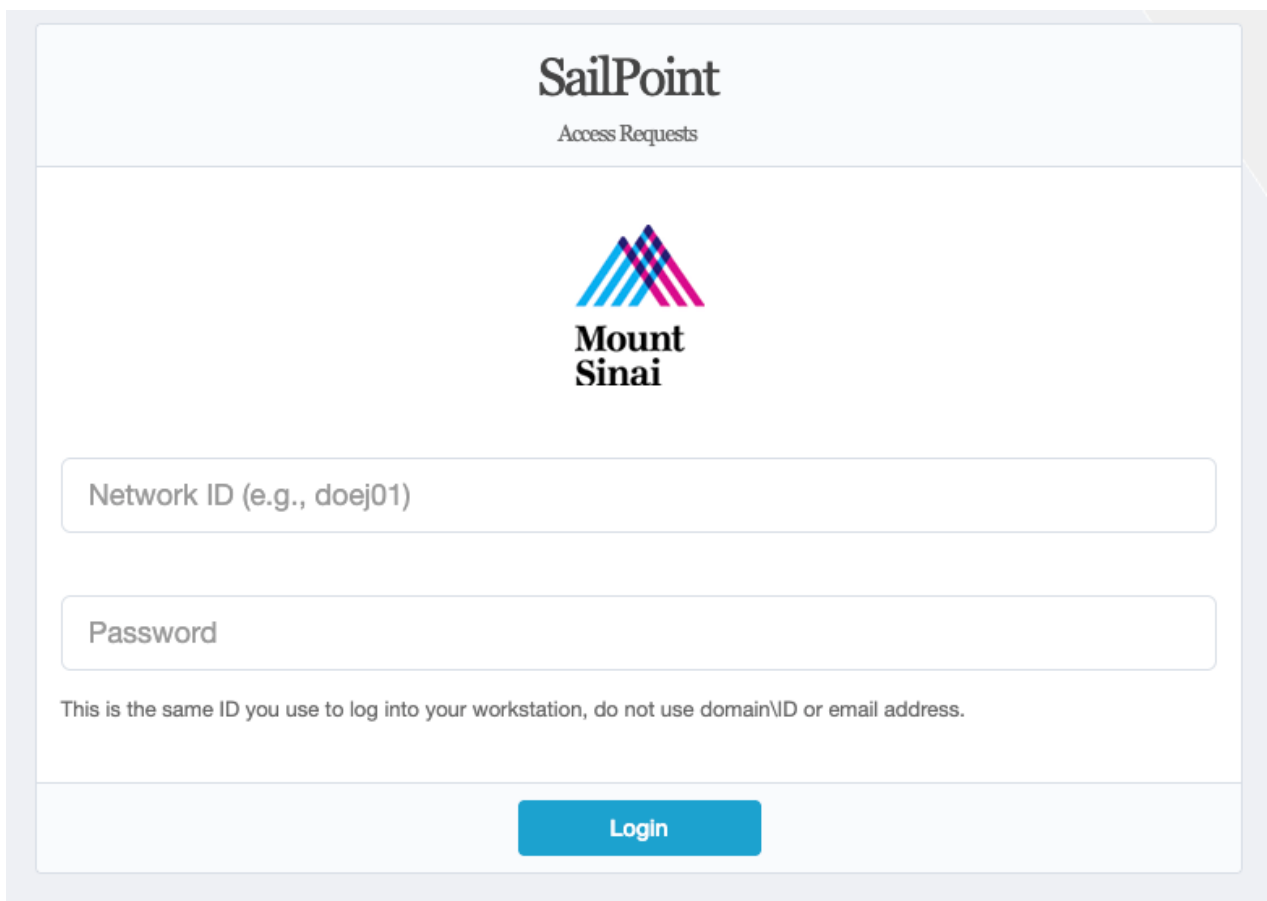
- Hasso Plattner Institute (HPI) researchers will need an approved IRB protocol for data access that has been reviewed and approved by the Mount Sinai School of Medicine regulatory team.
- **Note:** before getting access to data folders, HPI researchers must ensure that they are listed as part of an approved IRB protocol.

4. Please submit inquiries through the AIR·MS Ticketing support system: <https://hpims.atlassian.net/servicedesk/customer/portal/67>

For inquiries not covered by the ticketing support system, please contact airms-info@mssm.edu.

STEP 1: LOGIN TO SAILPOINT

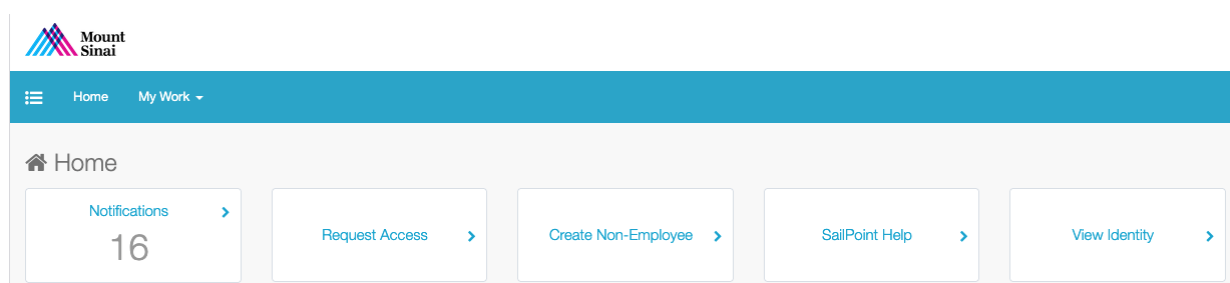
- Navigate to **SailPoint** (<https://sailpoint.mountsinai.org>).
- Enter your Mount Sinai username and password.
- Click Login:



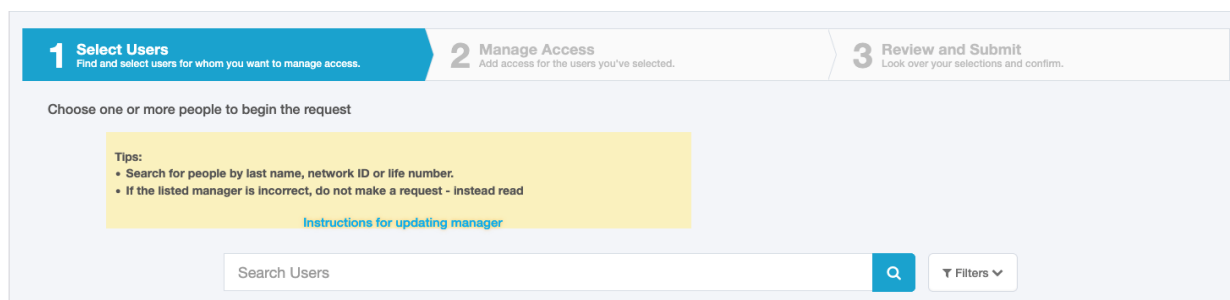
The screenshot shows the SailPoint login interface. At the top, the text "SailPoint" is displayed in a large, dark font, with "Access Requests" in a smaller font below it. In the center, the Mount Sinai logo is featured, consisting of a stylized mountain peak made of colorful lines (blue, green, yellow, and red) above the words "Mount Sinai". Below the logo, there are two input fields: the first is labeled "Network ID (e.g., doe01)" and the second is labeled "Password". A note below the password field states: "This is the same ID you use to log into your workstation, do not use domain\ID or email address." At the bottom center, there is a blue button labeled "Login".

STEP 2: REQUEST ACCESS, USER IDENTIFICATION AND SELECTION

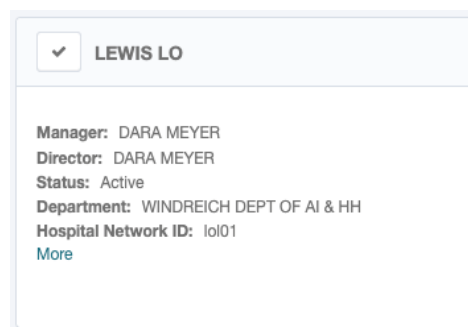
- Once on the home screen, select the “Request Access” option:



- In the provide search bar, input the desired user’s Full Name or Life Number.

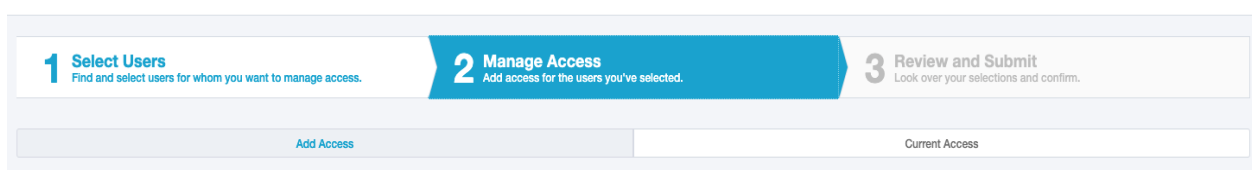


- Locate and click the checkmark adjacent to the user’s name.
- Ensure the checkmark changes color, indicating successful selection.



STEP 3: AIR·MS ACCESS, TYPE, AND SELECTION

- Click on the “Next” button or select the “Manage Access” tab.



1 Select Users
Find and select users for whom you want to manage access.

2 Manage Access
Add access for the users you've selected.

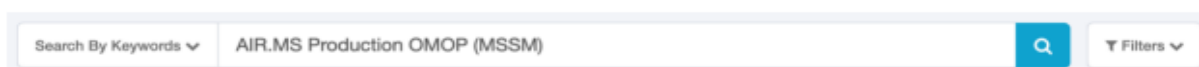
3 Review and Submit
Look over your selections and confirm.

Add Access

Current Access

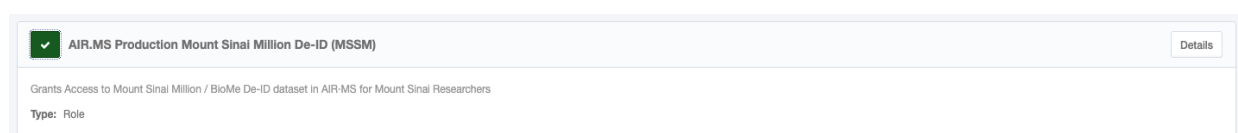
- In the "Search By Keywords" textbox, input one of the appropriate access options listed below (incorrect group requests will be denied):

Available Datasets
AIR.MS Production MSDW OMOP PHI (MSSM)
AIR.MS Production MSDW OMOP De-ID (MSSM)
AIR.MS Production Pathology metadata PHI (MSSM)
AIR.MS Production Radiology metadata PHI (MSSM)
AIR.MS Production SYNPUF OMOP (MSSM)
AIR.MS Production Mount Sinai Million PHI (MSSM)
AIR.MS Production Mount Sinai Million De-ID (MSSM)
AIR.MS Production ECHO (metadata) PHI (MSSM)
AIR.MS Production ECG (metadata) PHI (MSSM)
AIR.MS Production ICU PHI (MSSM)
AIR.MS Production ICU Operational Datamart PHI (MSSM)
AIR.MS Production Endoscopy (metadata) PHI (MSSM)



Search By Keywords ▼ AIR.MS Production OMOP (MSSM) 🔍 Filters ▼

- Click the checkmark corresponding to the desired access.
- Verify that the checkmark color changes, confirming your choice.



✓ AIR.MS Production Mount Sinai Million De-ID (MSSM) Details

Grants Access to Mount Sinai Million / BioMe De-ID dataset in AIR-MS for Mount Sinai Researchers

Type: Role

STEP 4: SUBMIT, FINALIZE, AND REQUEST CONFIRMATION

- Click "Next" or navigate to the "Review and Submit" tab:

Request Access Help

1 **Select Users**
Find and select users for whom you want to manage access.

2 **Manage Access**
Add access for the users you've selected.

3 **Review and Submit**
Look over your selections and confirm.

Identities Selected: LEWIS LO

Add Access 1

☐ AIR.MS Production Mount Sinal Million PHI (MSSM)

Details

Grants Access to Mount Sinal Million / BioMe PHI dataset in AIR-MS for Mount Sinal Researchers

Type: Role Owner: Workgroup: Dept of AI Regulatory Team

- Carefully review your selection and Click “Submit”.
- The following pop-up will appear, choose the “Complete Form” option to proceed:

More Info Needed

More information is needed to complete your request. Fill out the form to provide additional information.

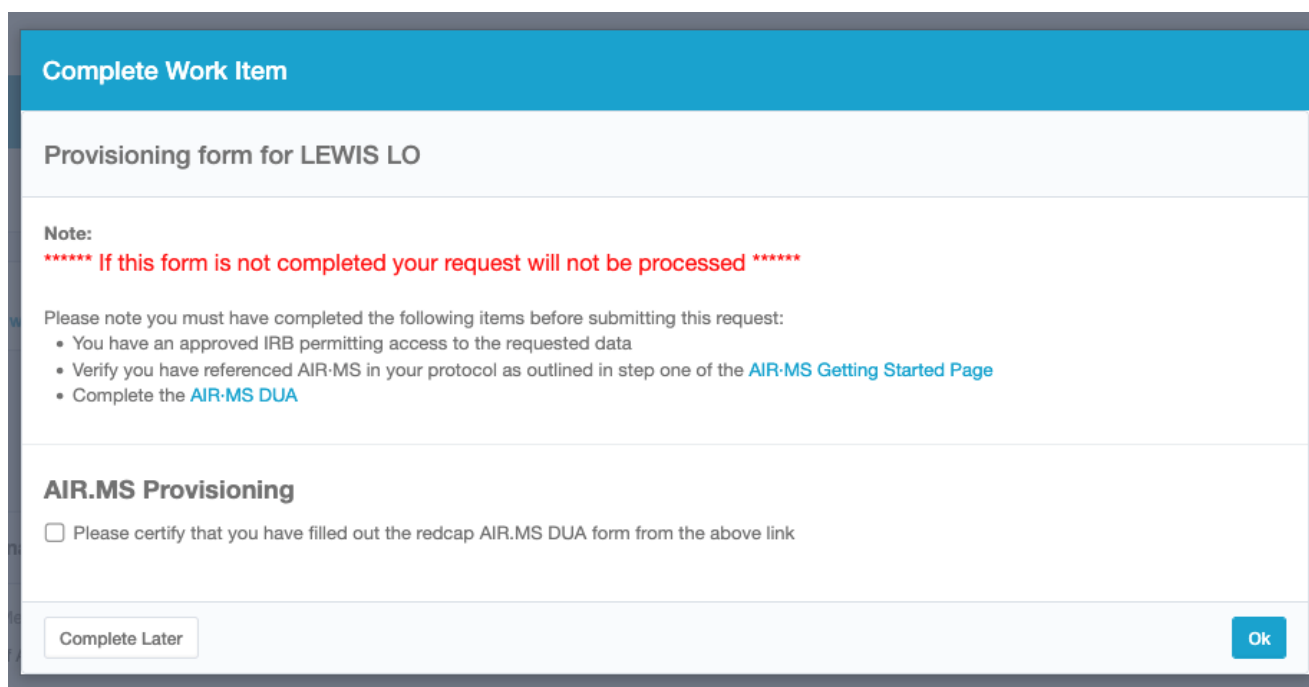
Identity: LEWIS LO

Later

Complete Form

STEP 5: "COMPLETE WORK ITEM" SUBMISSION

- Fill out the “Complete Work Item” form as shown below:



The screenshot shows a web form titled "Complete Work Item" with a blue header. Below the header, the text "Provisioning form for LEWIS LO" is displayed. A "Note:" section contains a red warning: "***** If this form is not completed your request will not be processed *****". Below this, a message states: "Please note you must have completed the following items before submitting this request:" followed by a bulleted list: "• You have an approved IRB permitting access to the requested data", "• Verify you have referenced AIR-MS in your protocol as outlined in step one of the [AIR-MS Getting Started Page](#)", and "• Complete the [AIR-MS DUA](#)". A section titled "AIR-MS Provisioning" contains a checkbox labeled "Please certify that you have filled out the redcap AIR-MS DUA form from the above link". At the bottom, there are two buttons: "Complete Later" and "Ok".

- Next, complete the AIR-MS Data Use Agreement (DUA) on a REDCap form (illustrated on the next page).

STEP 6: COMPLETE DUA

- Complete the Data Use Agreement (DUA) by filling out [AIR·MS DUA](https://redcap.mountsinai.org/redcap/surveys/?s=W89LEF8RTXDYCDE8) (<https://redcap.mountsinai.org/redcap/surveys/?s=W89LEF8RTXDYCDE8>) on REDCap form:

Access Form & Data Use Agreement for AIR.MS

AI-Ready Mount Sinai (AIR.MS)

Today's Date * must provide value	 Today M-D-Y
Employer * must provide value	☐ Mount Sinai ☐ HPI ☐ Other reset
Requestor's First and Last Name * must provide value	
Requestor's Mount Sinai Email Address * must provide value	 Please put your mssm.edu address
If you use a different email address than your mssm.edu one (ex. @mountsinai.org or @hpi.de), please write it here.	 Please put your mssm.edu address

- As part of this process, upload your IRB Protocol. In this protocol, you will have cited your intention to access data via the AIR·MS platform (IRB # 20-01288). For more information on IRB Protocol, please refer to [FAQ section](#).

STEP 7: INTERNAL REVIEW AND ACCESS APPROVAL

- This request will then be reviewed by the AIR·MS Admin Team along with the IRB Team to confirm all documentation is valid.
- The requester will receive an email after the internal IRB/IT Review has been completed saying whether access has been granted or denied.

FREQUENTLY ASKED QUESTIONS

- **What do I do if my access request is denied?**
 - You will be notified via email by the AIR·MS or Institutional Review Board (IRB) team, detailing the specific grounds for the denial of your request. This correspondence will also include comprehensive guidance on corrective measures that can be undertaken to address the identified issues.
- **What is an Institutional Review Board (IRB)?**
 - The IRB is a regulatory committee established to review and approve research involving human subjects. Its primary purpose is to ensure that the rights, welfare, and privacy of subjects are protected. The IRB also ensures that research is conducted in accordance with all federal, state, and institutional regulations.
- **Can I access data without an approved IRB?**
 - There is some data you can access without an approved IRB, and this may include aggregate or de-identified data. It is important you communicate clearly what data you will need by submitting a ticket to our support team through the [AIR·MS Ticketing support system](https://hpims.atlassian.net/servicedesk/customer/portal/67) (<https://hpims.atlassian.net/servicedesk/customer/portal/67>). The two parties can then reach a determination about the necessity of IRB approval together.
- **How long does this process take?**
 - The estimated turnaround time is 7-10 business days. Please note this timeframe is subject to change in cases where the documentation provided is incomplete or insufficient. We advise ensuring all necessary documents are submitted promptly to avoid delays.
- **How do I track the progress of my access request?**
 - You may monitor the status of your request by logging into the [SailPoint system](https://sailpoint.mountsinai.org) (<https://sailpoint.mountsinai.org>) or by submitting a ticket through the [AIR·MS Ticketing support system](#).
- **What is the best way to contact an AIR·MS team member to obtain support throughout this process?**
 - For any inquiries or concerns related to support during the process, please do not hesitate to contact our dedicated support team by submitting a ticket through the [AIR·MS Ticketing support system](#).
 - Our team is available to assist you at any stage of the process and is committed to providing prompt and efficient assistance.

